

FOREIGN ORDERS:

We do accept international orders!

ORDERING

The easiest way to order is via our web shop. If you would rather order by mail, e-mail or telephone, that is of course no problem. You will have to state your name, address, e-mail address and the product name along with desired quantity.

VAT

Value-added tax (VAT) will not be included when you place your order. Instead this will be added after your order has been placed. When you are logged on to your account from another country, you will see our prices excluding VAT, when not logged on you will see prices including VAT.

25% VAT will be added to your invoice after the order has been placed. Though, if you order to a country outside of the European Union, we will not add VAT to your invoice. Instead, you will pay VAT in your country according to your customs regulations.

PAYMENT

We accept prepayments to our Swedish plus giro 51 56 76-5. During the bank transfer you will have to state our International Bank Account Number/IBAN and Bank Identifier Code/BIC:

IBAN: SE91 9500 0099 6026 0515 6765

BIC-code(SWIFT-address): NDEASESS

An automatically generated order confirmation will be sent to the e-mail address stated during the order process. When your order has been handled, we will send you another e-mail, confirming the total sum including shipping and VAT (if applicable). The order has to be payed within 5 working days from the sending of this e-mail.

SHIPPING AND DELIVERY

Shipping is not calculated on an international basis in our shop. The shipping cost will be adjusted manually after your order has been placed. We ship with Swedish Postal Service, www.posten.se. Please contact us if you want to know the expected shipping cost before you order.

Letter of recommendation is 50 SEK. If you wish to have your order sent as recommended, please state this in the comment field at check-out.

There are no other charges.

Orders received weekdays before 4 PM CET will be handled the same day. Your order is dispatched the same as we receive your payment.

RIGHT OF WITHDRAWAL

Due to the Consumer Sales Act, the buyer has the right to return goods within 14 days from delivery date, if not satisfied with the purchase. Scraplagret will extend this to 30 days, and guarantees full refund responding to the total sum of returned goods. The refund will be made the same day as the arrival of the goods. The goods must be in unbroken and undamaged condition. The buyer pays for the shipping cost of returning.

Always contact us before returning!

You can read more from the Swedish Consumer Agency:

<http://www.konsumentverket.se/sv/otherlanguages/English/Consumer-rights/Right-to-cancel-a-purchase>

COMPLAINT/DEFECTIVE GOODS

If there is something wrong with the goods, or if it is broken without external influence, please e-mail your complaint to us. Scraplagret will pay for the shipping cost of returning the goods.

Damages to the goods caused during shipment or if your order has not been delivered on time, please contact us and we will file a complaint to the Swedish Post Office. We do take full responsibility for your delivery.

If you wish, we can ship as recommended goods. The extra charge is 50 SEK.

FORCE MAJEURE

Neither party shall be liable in damages or have the right to terminate this Agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to Acts of God, Government restrictions (including the denial or cancellation of any export or other necessary license), wars, insurrections and/or any other cause beyond the reasonable control of the party whose performance is affected.